

# 智能數碼鎖 (i-LOCK)

## 保用細則

1. 由發票日起，客戶可享有 2 年產品維修保養服務。
2. 客戶如欲享有 2 年產品維修保養服務，產品必須經由本公司認可安裝人員安裝，並保存此保用證及商號發票，於保用期內維修時一併出示。
3. 保用期內用戶如需維修保養服務，請 whatsapp: 65332262。
4. 保用期內，所有免費維修及更換零件服務，只限由本公司認可維修人員提供。
5. 免費保用服務並不包括下列情況：
  - a. 更換外殼、按鍵及所有非門鎖內部零件之附件。
  - b. 任何因人為損壞、錯誤使用、不依說明書指示疏忽使用、擅自維修或改裝、因意外、天然災害或其他一切不能控制的原因所引致之任何損壞。
6. 請妥善保存保用證，並於維修時與購買商號所發出之正式收據或發票一併出示方可獲得免費維修保養服務。
7. 保用證上所載之資料，產品購買日期，必須與購買商號所發出之正式收據或發票相同。保用證如經塗改，立即作廢。
8. 客戶如遺失保用證，本公司有權拒絕提供維修保養服務。本證不會補發。
9. 本保用證只適用於香港。
10. 本保用證上列明之保用服務會根據條款 (1) 之指定的期間繼續生效，不管產品的擁有權或安裝地點已經變動。但顧客需負責所有因產品擁有權或安裝地點變動而增加之額外服務費用。

# Digital Lock Warranty (i-LOCK)

## Terms & Conditions

1. Commencing from Invoice Date, will provide Two Year Warranty to customers.
2. In order to obtain the Two Year Warranty, customer must use The Company approved installers for product installation and keep this Warranty Card together with the official Invoice for inspection during warranty service.
3. For service inquiries within warranty period, please call our Warranty Service Whatsapp, 65332262.
4. All warranty service within the product warranty period shall be rendered by The Company approved technician only.
5. This Warranty does not cover:
  - a. Replacement of any external parts such as outer shell, keypad and battery so on; any accessories and parts that are not included in the lock body.
  - b. Damage caused by Misuse of the product, not following the User Manual, repair or modification by unapproved personnel, Negligence, Accident or Natural Calamities beyond The Company's control.
6. Please retain this Warranty Card and present it together with the Purchase Invoice / Receipt issued by the dealer to our technicians for inspection when service is rendered.
7. If the information recorded in this Warranty Card mismatch with that on Purchase Invoice / Receipt issued by the dealer, warranty service will not be provided. This Warranty Card will be voided if it is altered or amended.
8. If the customer loses this Warranty Card, The Company reserves the right to provide warranty service or not.
9. This Warranty is valid for Hong Kong only.
10. The warranty service described in this Warranty Card is on product itself and will continue to apply for the period specified in clause (1) , regardless of change of ownership or location. Customers are responsible for all extra warranty service charges associated with change of ownership or relocation of the product.